



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

#16
T.D.

In re the application of: Lundy M. Lewis

Serial No.: 09/577,224

Filed: March 23, 2000

For: *Method And Apparatus For Reactive and
Deliberative Service Level Management (SLM)*

Attorney Docket No.: APB-018 (formerly C044/7160 (TAH))

Group Art Unit: 2143 01/21/04

Examiner: David E. England

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Technology Center 2100

Commissioner for Patents
Post Office Box 1450
Alexandria, VA 22313-1450

NOTIFICATION OF CHANGE OF MAILING ADDRESS

Sir:

The mailing address of Applicants' attorneys has changed. Please take notice that the correct correspondence address for this application should now be as follows:

Customer No. 000959, whose address is:

Lahive & Cockfield, LLP
28 State Street
Boston, MA 02109

Please enter this change of mailing address in the file of this matter and continue to direct all correspondence to the principal attorney of record, Kevin J. Canning, Esq., at this changed mailing address.

Certificate of First Class Mailing (37 CFR 1.8(a))

I hereby certify that this transmittal letter and the papers referred to as being enclosed therein are being deposited with the U.S. Postal Service as first class mail in an envelope addressed to: Commissioner for Patents, Post Office Box 1450, Alexandria, VA 22313-1450 on:

November 13, 2003

Date

David R. Burns

David R. Burns

Registration No. 46,590

LAHIVE & COCKFIELD, LLP

Attorneys at Law

By:

David R. Burns

David R. Burns

Registration No. 46,590

Attorney for Applicants

Date: November 13, 2003